

# How our facility is keeping patients safe from COVID-19

**Our outpatient dialysis facility is prepared for the possible arrival of patients with coronavirus disease 2019 (COVID-19). We are committed to keeping patients safe and are taking the following steps to reduce the risk of COVID-19 in our patients and staff:**

- **We are providing extra training for staff and education for patients about the importance of hand hygiene, respiratory hygiene, and cough etiquette.**



Tissues, alcohol-based hand sanitizer, and trash cans will be provided in the waiting area and treatment area. Soap and water will continue to be available at all handwashing sinks and in the restrooms.

- **We are monitoring healthcare personnel for symptoms of respiratory infection.**

We are instructing staff who have fever, cough, or shortness of breath to stay home and not come to work.

- **We are monitoring patients on dialysis and visitors for symptoms of respiratory infection.**



Call ahead if you have fever, cough, or shortness of breath. This allows us to plan for your arrival and take infection prevention steps to keep you safe.

Call us at:

- **We are prepared to quickly identify and separate patients with respiratory symptoms.**

Patients with respiratory symptoms will be asked to wear a facemask and treated in a separate area or at a corner or end-of-row station, away from the main flow of traffic. This may affect your chair location, treatment time or day, or you may need to be transferred to another facility based on symptoms or diagnosis of COVID-19.

- **We are training staff about proper use of personal protective equipment for COVID-19.**

You may see a change in the personal protective equipment (i.e. gowns, masks, gloves) that staff wear or that you are asked to wear to protect other patients.



- **We are continuing our routine cleaning and disinfection procedures as they are also the procedures recommended for protecting patients from COVID-19 in dialysis settings.**

Any surface, supplies, or equipment located within the patient station will continue to be disinfected or discarded. We will ensure any surface, supplies or equipment located within 6 feet of an ill patient is disinfected or discarded.

- **We may restrict visitor access to protect patients.**

We are adjusting visitor access and movement within the facility. If able to enter, visitors will be screened for symptoms of respiratory infection.



- **We are encouraging patients and staff to share all questions and concerns related to COVID-19.**

Don't be afraid to use your voice. It is okay to ask staff questions about treatment changes and ways to protect yourself and your family.

- **We are staying up-to-date with the latest information from CDC's COVID-19 web page: [www.cdc.gov/coronavirus](http://www.cdc.gov/coronavirus).**

Thank you for everything you are doing to keep yourself and your loved ones safe. We will keep you informed about any new precautions we think are necessary. Please feel free to contact us with additional questions.



[cdc.gov/coronavirus](http://cdc.gov/coronavirus)