

# Report Abuse

## Report Child Abuse or Neglect

### Call ChildLine at 1-800-932-0313.

- Learn more about abuse and reporting at [Keep Kids Safe](http://keepkidssafe.pa.gov/).

(<http://keepkidssafe.pa.gov/>)

Trained specialists are available 24/7 to receive referrals of suspected child abuse and general child well-being concerns. Mandated reporters are certain adults, who are legally required to report suspected child abuse if they have reasonable cause to suspect that a child is a victim of child abuse. The law requires that the mandated reporter identify themselves and where they can be reached. In addition to having documentation that the report was made, this information is also helpful so that if clarification on the situation or additional information is needed, the children and youth caseworker can contact the mandated reporter.

Mandated reporters can report by telephone or electronically through the

[Child Welfare Portal](https://www.compass.state.pa.us/cwis/public/home) (<https://www.compass.state.pa.us/cwis/public/home>)

#### **More information on mandated reporting**

(<https://www.compass.state.pa.us/CWIS/Public/References/LearnMore>)

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In addition, permissive reporters are individuals who are encouraged to report suspected child abuse, although not required by law. Permissive reporters can make a report at any time they suspect a child is the victim of child abuse. Permissive reporters may report anonymously. Permissive reporters can report by telephone by calling 1-800-932-0313.

## Additional Resources:

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#### **Keep Kids Safe**

(<http://keepkidssafe.pa.gov/>)

- **Adult Protective Services**

(</contact/Pages/Bureau%20Pages/Adult-Protective-Services.aspx>)

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#### **National Domestic Violence Hotline**

(<https://www.thehotline.org/>)

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#### **Pennsylvania Coalition Against Domestic Violence**

(<https://www.pcadv.org/>)

Each report is handled by a trained specialist who determines the most appropriate course of action. Actions include forwarding the report to:

- County children and youth agencies or the Office of Children, Youth and Families (OCYF) Regional Offices for investigation or assessment
- Law enforcement officials for investigation
- Department of Human Services program offices for review and possible licensing action

## **Other Languages**

To report suspicions of abuse and/or neglect of children in other languages, please call ChildLine at 1-800-932-0313 (TDD: 1-866-872-1677). Caseworkers are available to offer assistance 24 hours a day, seven days a week.

## **Information You can Provide**

When making a report of suspected child abuse or general child well-being concerns, it is important to provide as much information as possible. The below list will give you a general idea of what information you will be asked for:

- Name and physical description of the child
- Age or approximate age range of the child
- Name, home address, and telephone number of a legal guardian or parent of the child
- Name or physical description of suspected child abuse perpetrator
- Home address and telephone number of suspected child abuse perpetrator
- Suspected perpetrator's relationship to the child
- Description of the suspected injury to the child
- Where the incident took place
- Any concern for the child's immediate safety
- Your relationship to the child

- Your contact information, although you may report anonymously if you are a permissive reporter

## **Report Abuse of Adults with Disabilities Call the Protective Services Hotline at 1-800-490-8505**

- Learn more about

[\(/contact/DHS-Offices/Pages/Adult-Protective-Services.aspx\)](/contact/DHS-Offices/Pages/Adult-Protective-Services.aspx)  
Adult Protective Services

## **Report Domestic Violence Call the National Domestic Violence Hotline at 1-800-799-7233 (SAFE)**

- 1-800-787-3224 (TTY)

If you are afraid of your partner, you may be in an abusive relationship. Domestic violence is a crime and there are legal protections available for you. You can get help. No one should have to live in fear.